

# RULES and REGULATIONS of CAMPERVAN SITE “DE TREKVOGEL”

***A very warm welcome awaits you at campervan site “De Trekvogel”!***

Our campervan site “De Trekvogel” is a member of the NKC, the “Nederlandse Kampeerauto Club” (Dutch Campervan Association - <https://www.nkc.nl>). Please find below the comprehensive *Rules and Regulations of Campervan Site “De Trekvogel”*.

## **Article 1: ‘Campervans only’**

### **1.1. General**

Campervan site “De Trekvogel” is intended only and exclusively for staying and spending the night in a campervan (definition: the word “Motor Caravan” should be mentioned on your car license registration, in the United Kingdom referred to as **V5c** document or similar, depending on the country of origin). Campervan site “De Trekvogel” *does not allow* other forms of recreation, such as but not limited to staying in caravans, tents and/or folding caravans.

### **1.2. Maximum campervan length and weight**

The maximum campervan length allowed at campervan site “De Trekvogel” is 10 meters (trailers not included). The maximum campervan weight is 3500 kilograms. Please call us at +31 6 504 55 610 to discuss possibilities if your campervan does not meet these requirements.

### **1.3. Use of the Camper Service Station only**

Campervan guests can use our Camper Service Station without staying the night. Against payment of a fee, it is possible to use our station’s facilities for e.g. taking in fresh drinking water, emptying grey/black water tanks, emptying chemical toilets and removal of domestic waste.

## **Article 2: Agreement**

You enter into an agreement with us just by using campervan site “De Trekvogel”. In case of discord about having used the campervan site the defining factor will be whether you are or have been on the grounds of the campervan site.

Guarding vehicles is *not* one of our obligations.

## **Article 3: Admission and check-in, arrival and departure**

### **3.1 Admission**

3.1.1 We are entitled to refuse any guest and/or campervan admission to campervan site “De Trekvogel” if we deem such necessary, considering reasonableness and fairness.

3.1.2 Campervans staying at campervan site “De Trekvogel” must meet every and all conditions in effect for use on public roads (registered license, third-party insurance etc.).

3.1.3 The entrance gate to campervan site “De Trekvogel” will be closed for campervans from 10 p.m. until 8 a.m. to allow for our guests’ night’s rest and to prevent disturbance of the surrounding nature. Outside these times you are free to drive in and out.

In case of emergency, it is of course possible to leave the campervan site at any moment via the exit gate. Furthermore, you may leave or enter our campervan site on foot or bicycle at any time.

### **3.2 Check-in**

3.2.1 On arrival all guests *are required* to check-in all members of their party with us as we have a legal obligation to keep a guest register, among other things to be able to tell emergency services the number of guests possibly present should an emergency occur.

3.2.2 If at a check we find that any person staying the night was not duly checked-in, the agreement will be terminated immediately.

3.2.3 During the period you paid for you have unlimited access to our campervan site, i.e. keeping in mind the provision in article 3.1.3. You can leave and re-enter our site with your campervan as often as you like.

### **3.3 Arrival**

3.3.1 Arrival is possible between 8 a.m. and 9 p.m. after personal registration or contact by telephone (+31 6 504 55 610).

### **3.4 Departure/Extension of your stay**

3.4.1 On the day of your departure you must have left your camping site by the end time of your paid stay.

3.4.2 Should you like to extend your stay please inform us as soon as possible. There is no guarantee however that you can stay at the same camping site as we may already have a reservation for it. In that case you may book another available camping site at “De Trekvogel”.

### **Article 4: Camping site**

4.1 Any camping site may be used by one campervan only and, if present, a trailer or car or boat pulled by the campervan. A separate parking place for the car, trailer or boat will be allocated by mutual agreement against payment of a small fee.

4.2 Placing one or more small tents and/or setting up a campervan awning as a closed tent and/or setting up a party tent on your camping site is *not* allowed in order to preserve the grass at the camping sites.

4.3 For the same reason it is *not* allowed to use carpets, ground sheets or other ground covering cloths and/or mats at your camping site.

4.4 You are kindly requested to avoid any unnecessary maneuvering with your campervan in order to prevent possible damage the grounds, notably in wet weather conditions.

4.5 It is *not* allowed to place bicycles and/or any other objects in or against the hedges and/or the greenery.

4.6 It is *not* allowed to trim any greenery at our campervan site.

4.7 It is *not* allowed to let anybody else but you and your fellow-passengers use the camping site rented by you, nor is it allowed to rent the site out to any third parties.

4.8 Dumping your wastewater and/or chemical toilet at or near your camping site is *strictly prohibited*. Emptying wastewater tanks and chemical toilets should be done in the facilities of our Camper Service Station.

4.9 It is *prohibited* to sell, offer for sale, rent out or offer to rent out any goods at our campervan site.

4.10 On our campervan site it is *prohibited* to repair or perform any other work on your campervan (e.g. cleaning its outside) by you or any other person without our explicit permission.

4.11 You are required to keep your camping site clean during your stay. At departure the camping site should be clean and tidy.

### **Article 5: Electric power supply**

5.1 The power supplied at your camping site is 10 amperes (eq. of 2000 watts), should you use it, which is more than enough to use all possible comfort your campervan offers.

5.2 No more than one campervan may use power at any camping site. It is *strictly prohibited* to connect power from one camping site through to another one.

5.3 Should, despite the ample capacity, a power failure occur due to a short-circuit the fuse in your connection box will blow. We will do our best to repair the defect as soon as possible. However, it is *strictly prohibited* to try and repair the power supply on the grounds yourself.

### **Article 6: Traffic**

6.1 At campervan site “De Trekvogel” Dutch traffic laws are in effect (please go to <https://dsint.nl/carinfo/nl-traffic-manual.pdf> for further information). While staying at the grounds of our campervan site you are required to follow the applicable laws and regulations. In case of non-compliance you are liable for any consequent damages and/or accidents.

6.2 Furthermore, you are required to follow our instructions, place your vehicle at your allocated camping site and behave in such a way that traffic near the campervan site is *not* hampered and safety is *not* endangered.

6.3 You should drive your campervan slowly (max. 10 km/h) at our campervan site and watch out for fellow-campers.

### **Article 7: Peace and quiet**

7.1 Peace and quiet in combination with spacious camping sites are important characteristics of campervan site “De Trekvogel”. Furthermore, our campervan site is surrounded by an area of natural

beauty. Therefore we kindly ask you to behave in a quiet way at all times and to treat nature respectfully. Driving campervans on our grounds should be minimalised to maintain the peace and quiet.

7.2 The night's rest is from 10 p.m. up to 8 a.m. Any noise pollution will *not* be tolerated. During these hours our campervan site should be *completely* quiet and driving campervans is *not* allowed and the main entrance gate will be locked. Should you want to leave in case of emergency please contact us at +31 6 504 55 610 to get the gate unlocked. The smaller gate next to the main gate will be open at all hours.

7.3 Use of strong sound sources is *prohibited*. Use of radios, TV-sets, musical instruments or other sound producing equipment is allowed outside the hours mentioned above, provided you do not annoy other campers or trouble the surrounding nature. Your fellow-campers should *not* hear any sound of a radio and/or TV-set you are using for personal entertainment.

7.4 Noisy behaviour, e.g. in groups, is *not* allowed.

### **Article 8: Open fires**

8.1 Open fires such as campfires are *strictly prohibited*. Fire pots and fire baskets and such are prohibited as well.

8.2 Having a barbecue is allowed with our permission only, provided barbecuing is done safely and at least 50 cm above the grass to protect it from burning. Your fellow-campers should not be inconvenienced, e.g. by smoke. Please keep a bucket of water at hand at all times. Furthermore we advise to have your campervan equipped with an approved fire extinguisher of at least 2 kg.

### **Article 9: Waste**

9.1 You should keep your camping site clean of any waste.

9.2 You should place your domestic waste in the container(s) in the wooden casing at the entrance/exit of our campervan site. Dumping bulky refuse there is *not* allowed.

9.3 Emptying chemical toilets is allowed only at the dedicated chemical toilet dump at our Camper Service Station.

9.4 Your campervan's grey/black watertanks should be emptied at one of four sewer drain holes at our Camper Service Station. Dumping wastewater at your camping site is prohibited.

9.5 It is *prohibited* to leave any waste and/or cigarette butts on the grounds of our campervan site.

### **Article 10: Pets**

10.1 Pets should not cause any nuisance for fellow-campers and should always be kept on a leash outside your campervan and on the grounds of our campervan site.

10.2 No more than 2 pets per campervan are allowed. Should you wish to bring **3 or more pets** you must contact us beforehand.

10.3 Pets *must not* be left alone in your campervan.

10.4 You are required to walk your pet(s) outside our campervan site. You must clean up any excrements both inside and outside our campervan site *immediately* and put them in a closed bag in a waste container.

10.5 You are not allowed to put up fencing (e.g. pet cages) around your campervan; a dedicated pet cage is allowed only below the projected horizontal surface of your campervan's awning.

### **Article 11: Sanitary facilities (toilets, showers, dishwashing site)**

11.1 We keep the sanitary facilities as clean as possible. Thank you for helping us to keep them clean!

11.2 **To prevent blockage of the sewer system and toilets it is not allowed to flush moist and/or disposable cleaning cloths and/or sanitary towels and/or incontinence supplies down toilets.**

Please dispose of these items in the dedicated waste containers.

11.3 Smoking is *prohibited* in all sanitary areas (showers, toilets, dishwashing site).

11.4 The toilet and shower rooms may be used only for their intended purposes.

11.5 Please take care that children do not play in and/or around the sanitary building.

11.6 The dishwashing site is to be used only to wash your dishes. It is *not* allowed to use it for personal care. Using the dishwashing site for washing clothing, cleaning fishes, cleaning BBQ's etc. is *not* allowed either. Please leave the dishwashing site clean after use.

### **Article 12: Information point/library**

The sanitary building also contains an information point providing details about our fine surroundings. Please keep this space tidy without leaflets and brochures lying around.

The building also houses a small exchange library.

## **Article 13: Security**

Campervan site “De Trekvogel” uses various cameras for your security and the protection of our properties. However, nothing is recorded.

## **Article 14: Shortcomings**

### **14.1. Attributable shortcoming**

14.1.1 Should you fail in the performance of any obligation as per the law, local regulations and customs and/or our agreement you are obliged to reimburse us for all present and future damages resulting from afore mentioned shortcoming, negligence or any other failure.

14.1.2 Should we be forced to summon you, hold you liable, serve you a writ and/or start any necessary procedure against you, you are obliged to reimburse us for all applicable costs, including costs of legal assistance, both in and out of court, unless the procedure was started wrongfully.

14.1.3 At all times we are entitled to retain your campervan and perform all applicable measures, such as applying a wheel clamp, as long as you have not met all obligations resulting from our agreement or any other rule, regulation, law etc.

14.1.4 *Tow away regulation.* Only campervans are allowed at campervan site “De Trekvogel”. Should you leave any other camping equipment, such as caravans, folding caravans etc., at our campervan site we will remove it/have it removed immediately for storage elsewhere. This removal may be performed without prior oral and/or written notice and/or summons. We will charge you with any costs of removal, (temporary) storage and any fines, and we will not refund any camping fees you have paid. Should you not collect your camping equipment within 3 months after removal, we are entitled to sell or destroy it. In case of sale we will only pay you the proceeds with camping fees still due, any fines and costs for removal and (temporary) storage deducted.

If the camping fees still due, any fines and costs for removal and (temporary) storage exceed the proceeds you have to pay us the extra costs.

### **14.2. Non-attributable shortcoming**

A shortcoming on our side is non-attributable should it be the result of a circumstance outside our influence as a result of which you cannot in fairness expect us to fulfill our agreement obligations. Such circumstances are, but not limited to, fire, measures by authorities, interruption of our operations and failure to fulfill obligations by third parties.

## **Article 15: Liability**

### **15.1. General**

15.1.1 Our agreement does not include surveillance. We do not accept any liability in case of burglary, theft or loss of your property. In case of absence you should lock your campervan properly and take preventive measures against theft and/or burglary.

Furthermore we do not accept any liability for any damage to your properties, physical injuries and/or any other damage directly or indirectly caused by or resulting from the use of any facilities of our campervan site, unless the damage was directly caused by or on behalf of us and this liability has not been excluded in any other article of these Rules and Regulations. “You” includes your fellow-campers and third parties.

15.1.2 You are liable for any damages caused by you or your fellow-campers. Any damage caused by you to our campervan site, facilities, equipment and/or installations must be reported immediately to us and paid for on site or once we have had the damage assessed expertly, while Article 14.1.3 of these Rules and Regulations remains in full force.

15.1.3 Furthermore we do not accept any liability for any shortcomings resulting from the use of (any facilities of) our campervan site or any other services offered at our campervan site by or on behalf of us, unless you can prove any fault on our side.

### **15.2 Legionella**

15.2.1 We are responsible for the supply of clean and safe (drinking) water. To this end all water taps are checked on a regular basis.

15.2.2 We are *not* responsible and/or liable for any legionella developing in (hot) water installations inside your campervan. To prevent legionella from developing you are advised to flush your water system well and regularly - especially in hot weather - with water at the highest temperature possible.

## **Article 16: Further clauses**

### **16.1 Conversion**

Should any condition in our agreement as defined in Article 2 including these Rules and Regulations be invalid and/or reversible and/or claimed by the other party to be not applicable in the given circumstances as it would be unacceptable in view of standards of reasonableness and fairness, and an appeal to court with regard to this is honoured and/or accepted, this condition should be converted in such a way that the tenor of the invalid and/or invalidated and/or not-applicable condition should be respected as far as possible.

#### *16.2 Dutch law*

This agreement is subject to Dutch law.

#### *16.3 Domicile*

All written materials, including summons, resulting from or in relation to this Agreement and/or these Rules and Regulations should be sent to

**Campervan site “De Trekvogel”**

**Broekstraat 72**

**5124 NK MOLENSCHOT**

**The Netherlands**

Or to any other address indicated by us.

#### *16.4 Rules and manners*

Any campervan site user, fellow-camper and/or third party is required to adhere to these Rules and Regulations and to respect generally accepted manners. Should you break these rules we may terminate our agreement – without refund of any money paid for any of our services – and refuse admittance to our grounds.

#### *16.5 Complaints and suggestions*

We do our very best to make your stay at our campervan site as pleasant as possible. Nevertheless, you may have a complaint or an idea or suggestion to improve matters at the site. Please come to see us as soon as possible should you want to put forward a complaint or to discuss an idea/suggestion. If you disagree with anything please do not complain to your fellow-campers but come to see us.

#### *16.6 Unforeseen matters*

In cases not covered by these Rules and Regulations it is our prerogative to take additional measures and/or decisions. It is our prerogative to make potential exceptions to the Rules and Regulations.

#### **Last but not least**

Should you have any questions or comments or if anything is unclear you are always welcome to contact us at +31 (0)6 504 55 610.

***We wish you a most pleasant stay at our campervan site “De Trekvogel”!***

By the way, did you know that a Trekvogel is a Migratory Bird?